



ROCKET XTRM PLUS

THUNDERBOLT™ 3 / USB-C EXTERNAL ALUMINUM SSD



XTRM PLUS / USER MANUAL



FEATURES

- Bus-powered, plug and play with Thunderbolt and USB connections
- 40Gbps Thunderbolt 3 mode with transfers up to 2,700 MB/s
- 10Gbps USB (Gen 3.2 2x1) mode with transfers up to 900 MB/s
- Aluminum alloy shell for durability and improved heat dissipation
- Optional silicone sleeve for drop and environmental hazard protection

Note: Actual performance levels depend on host hardware and application. It's recommended to enable write caching, if necessary, for the drive to achieve the best performance.

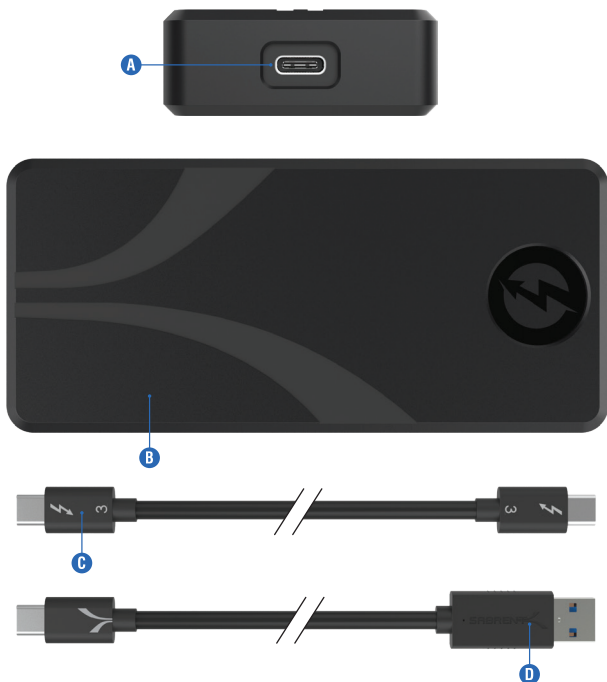
SUPPORTED OPERATING SYSTEMS

- Windows
- macOS
- Linux

PACKAGE CONTENTS

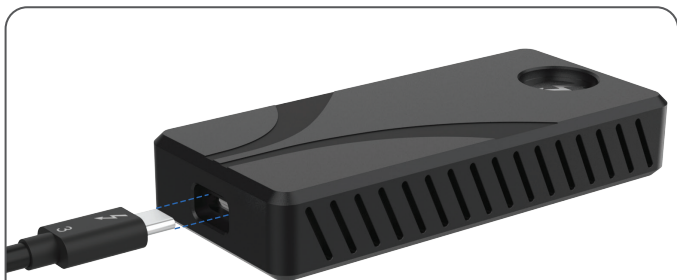
- Rocket XTRM Plus
- Thunderbolt™ 3 cable
- USB Type-A to USB Type-C cable

PRODUCT OVERVIEW

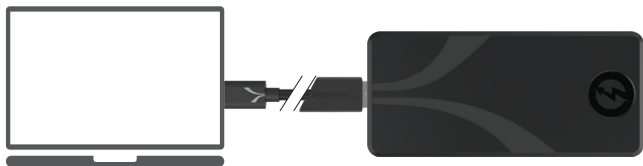


- A. USB Type-C drive input port
- B. Rocket XTRM Plus SSD (aluminum shell)
- C. Thunderbolt™ 3 cable
- D. USB Type-A to USB Type-C cable

GETTING STARTED



Step 1. Insert the TB3 or USB Type-A to USB Type-C cable into the drive's input port.



Step 2. Insert the other end into a compatible host port and utilize the drive as desired.

FILE FORMAT

This Sabrent drive is pre-formatted using the exFAT file system, which is supported by current versions of Windows, Mac, and Linux OS.

Please note: Data formatted in a particular file format or file system may not be compatible with certain operating systems or computer configurations. This does not mean the drive is not working. If necessary, it may be formatted with a different file system with Disk Management, Disk Utility, GParted, or similar application.

CONNECTION DIAGRAM — USB OR THUNDERBOLT™ 3

Connect your Sabrent External NVMe SSD to your Mac, Windows or Linux PC.

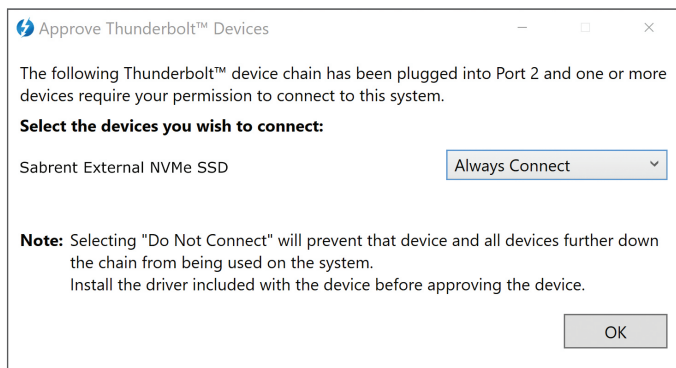
Remember that USB Type-C and Thunderbolt™ 3 are not the same technology. They only share the same Type-C connector. Even though this drive is compatible with both technologies, the transfer speed will be higher using a Thunderbolt™ 3 connection.



CONNECTING FOR THE FIRST TIME VIA THUNDERBOLT™ 3

Connect your Sabrent external drive to your computer as shown in the diagram. Make sure to confirm your computer's port has the Thunderbolt™ 3 logo, otherwise it will likely be a standard USB Type-C port.

When using any Thunderbolt™ 3 device for the first time, your operating system might need you to approve the connection. If this is the case, select "Always Connect" and click "OK". You can alternatively select "Ask Every Time" if you need to do so for security reasons.



FREQUENTLY ASKED QUESTIONS:

Q. Should write caching be enabled for the drive?

A. Yes. This ensures the highest level of performance and may need to be manually set/enabled for many operating systems, including Windows.

Q. Will this drive work with older systems and ports as well?

A. The Rocket XTRM Plus will work with older USB ports including 5Gbps (USB 3.2 Gen 1x1) and 480Mbps (USB 2.0). The drive supports the most common operating systems and devices but updates may be required for proper operation.

Q. Is there any concern for power or drivers?

A. No. The drive is bus-powered and plug and play with compliant systems.

Q. How does cooling on this drive work?

A. The drive's heat output is relative to its performance level and the duration of the workload. Therefore, the Thunderbolt mode is the most taxing when used with sustained writes. The Rocket XTRM Plus was designed specifically for this type of workload as it's common with professional content capture and creation. The drive has good contact with an aluminum shell to improve heat transfer in order to avoid overheating.

Note: Be aware, it's normal for performance to drop with sustained workloads due to nuances of NAND flash technology. This is distinct from thermal throttling.

Q. Does the Rocket XTRM Plus utilize the host memory buffer (HMB) feature?

A. The Rocket XTRM Plus is capable of using the HMB feature when connected to an appropriate Thunderbolt host. This feature uses a small amount of system memory to improve drive performance and endurance. HMB does not work over USB.



**Please contact our Technical Support Team
for additional troubleshooting**

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